



**602-595-8700**

**Services:**

Connecting families with minor dependent children who are experiencing homelessness to homeless services

Assessing the unique needs of each family and connecting them to the appropriate resources to end their homelessness

**Location & Hours of Operation:**

\*Please call before visiting, the Family Housing Hub. Hours of operations are subject to change

All adults over the age of 18 should be present for the appointment. The Family Housing Hub is open until 8pm on Mondays and has locations in the E. and W. Valley. ***In the event that there is problem please contact the Family Housing Hub for assistance. See reverse for more details.***

**Main Location**

3307 E. Van Buren Phoenix, AZ 85008

Monday: 8am- 8pm

Tuesday - Thursday: 8am-4pm

**East Valley**

Pat Gilbert Center (Mesa CAN)

635 E. Broadway Mesa, AZ 85204

Tuesday Only 8am-4pm

Save the Family Foundation

125 E University Dr. Mesa, AZ 85201

Wednesday Only: 8am– 12pm

**West Valley**

Pendergast Community Center,

Family Resource Center

10550 W. Mariposa St.

Phoenix, AZ 85037

Thursday Only: 8am-4pm

## The Process

# What to expect at The Family Housing Hub?

## What happens Next?

### 1. How to prepare:

- If you have documents, please bring ID's Birth Certificates and Social Security cards for all household members. *If you do not have them, please come in anyways!*
- All adults over the age of 18 should be present for the appointment. *The Family Housing Hub is open until 8pm on Mondays and has locations in the E. and W. Valley. In the event that there is problem please contact the Family Housing Hub for assistance.*  
*See other side for hours and locations*

### 2. Information Gathering

The goal is to learn more about your current housing situation and offer appropriate resources so we may assist you in creating a housing action plan.

### 3. Resources

Based on the information you provide, we will offer you resources that match your specific needs to help you better end your homelessness. For example, medical care, support in obtaining employment, and even identification services are just a few of many resources staff can offer to you.

### 4. Housing Plan

Once we have helped you explore potential resources to address any current housing barriers, we'll work together to create a short term housing plan like where you can stay for the next week or so. Next, we'll help you create a long term housing plan that focuses on safe and stable permanent housing.



## Work the Housing Plan!

Use the short and long term housing plan along with the resources you have obtained to meet your goals! Some key items we have identified that are helpful for housing are:

1. **Increasing Income**— connect to community organizations that provide employment services OR apply for Social Security income Benefits
2. Get at least **2 Valid forms of Identification** (State ID or Driver's License, Birth Certificate, Social Security card, etc.)
3. Get connected to **government benefits** like Cash Assistance, Food Stamps (SNAP) and Medicaid (AHCCCS)
4. Look at **apartment/ housing** lists and find a place that you would want to live in that you can afford.

### SHELTER INFORMATION



If you have been placed on the shelter list, the shelter will call you as soon as there is availability to complete an intake. If your contact information has changed, please call us immediately to let us know.

**Unfortunately, there is no immediate shelter placement available for families and the above process does not guarantee shelter or housing placement.**